

**WARRANTY
INFORMATION**

The following warranty conditions apply to first quality of Mannington's rubber tile and rubber stair treads and ConnectStep stair treads when installed in commercial applications in accordance with Mannington's Installation Instructions.

**LIMITED 10-YEAR
WEAR WARRANTY
5-YEAR NOSE WARRANTY**

Mannington warrants from the date of original installation, that for ten (10) years of commercial use, Mannington's rubber tile and rubber stair treads and/or ConnectStep stair tread are warranted against excessive wear under normal usage in recommended applications for a period of ten (10) years. Excessive wear means the wearing away on the average of more than .0025" of flooring material per year during the warranty period. In addition, Mannington rubber tile and rubber stair treads and ConnectStep stair treads are warranted against cracking of the nose for a period of five (5) years.

**LIMITED 5-YEAR
COMMERCIAL
WARRANTY FOR
MANUFACTURING
DEFECTS**

The Mannington rubber tile and rubber stair treads and ConnectStep stair treads that you purchase are guaranteed to be free from manufacturing defects. If a defect is noted in your floor, upon verification of the defect, Mannington will authorize repair or replacement of the affected area. Reasonable labor costs, if installed by a professional flooring installer / contractor, will be reimbursed at 100% if the defect is reported within the first year of the original purchase, and at 50% if the defect is reported within the second year of the original purchase. Labor costs will not be reimbursed if the defect is reported within the third, fourth, or fifth year of the original purchase. Mannington's obligations under this warranty are subject to the exclusions stated below.

**EXCLUDED FROM
COMMERCIAL
WARRANTY**

1. Material degradation caused by cuts, tears, punctures, soiling, discoloration, staining, or other abuse
2. Delamination issues related to improper substrate preparation, excessive moisture in the substrate and improper leveling or patching compounds
3. Improper installation-problems caused by uses and installation contrary to Mannington recommendations
4. Material degradation caused by petroleum based chemicals such as kerosene, oil, grease, etc or animal fats
5. Purchase of "Seconds," "Remnants," "Mill Trials" or other "irregular" (non first quality) flooring material, or material not part of, or available in, the regular Mannington product line.
6. Dissatisfaction due to improper installation. Mannington installation instructions are available from your dealer or by calling 1-800-FLOOR-US.
7. Any damage such as burns, stains (including those caused by rubber backed floor mats), cuts, scratches, scuffs, gouges, indentations, including lack of or improper floor protectors and furniture rests; staining caused by tracked-in dyes from carpet, fertilizers, coal, tar, or asphalt driveway sealers or oil drippings; fading or discoloration from prolonged, excessive exposure to sunlight or heat; and damage caused by other abuse or accident.
8. Labor on material installed with obvious defects.
9. Mannington warranties do not cover labor costs on repair or replacement of material which was not originally professionally installed.
10. Loss of luster or film build-up due to lack of or improper maintenance.
11. Any discoloration or bond failure on Mannington Commercial product resulting from improper adhesive selection or application.
12. Damage from narrow tipped heels.
13. Problems due to moisture, mildew, alkaline substances, or hydrostatic pressure in the subfloor.
14. Color, shade, or embossing deviations from samples or printed color literature.

Note: Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

**WARRANTY
CONDITIONS**

This warranty does not cover defects or damage to Mannington rubber tile and rubber stair treads and ConnectStep stair treads caused by (i) installation or maintenance that does not comply strictly with the guidelines set forth in Mannington's Installation and Maintenance Instructions, (ii) abuse (e.g. abrasives like steel wool to scour the floor, sliding heavy objects across the floor without proper protection), or (iii) severe accidents (e.g. fire, burns). This warranty covers water damage from normal use, excluding natural disasters. This warranty applies only to the original purchaser and installation site(s) and is not transferable. This warranty is valid for commercial installations. Any area that receives replacement tiles or treads must be cleared, at the consumer's expense, of any equipment, furnishings, partitions, etc., that have been installed or put into place over the tiles or treads subsequent to the original installation.

**INCIDENTAL OR
CONSEQUENTIAL
DAMAGES**

This warranty does not cover tiles or treads installed with obvious visual defects. Under the terms of these limited warranties, Mannington will not be liable for indirect, special, incidental, consequential, or other damages of any kind, no matter what the cause. Some states do not allow the exclusion of incidental or consequential damages, so the exclusion in the preceding sentence may not apply to you.

IMPLIED WARRANTIES

There are no implied warranties, including merchantability and fitness for a particular purpose, extending beyond the terms of this written warranty. NOTE: Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty is in lieu of all other express warranties and gives you specific legal rights. You may also have other rights which vary from state to state or province to province in Canada.

WARRANTY CLAIMS

If there is a manufacturing defect, you must immediately provide written notice of such defect, together with proof of purchase to the flooring contractor from whom the floor was purchased. This notice must be received by the flooring contractor within the warranty period from the date of purchase. The flooring contractor will notify Mannington's Customer Care (888-673-2274) who will arrange inspection of the floor or review the complaint with the dealer. Should this inspection or review indicate an obligation on the part of Mannington, such obligation will be satisfied through your flooring contractor. For more information, please call 1-800-241-2262 or write to Mannington Resilient Floors, P.O. Box 30, Salem, NJ 08079.